



Denver CARE Rebate Program Updates for 2025

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To: Home Energy <DenverRebate@aptim.com>

Thu, Feb 13, 2025 at 3:00 PM

Installers and rebate program participants,

Some timely updates for you all in the message below. Please review in detail to maintain your participation in the program. We appreciate the work you do to keep our community cool and energy efficient!

Reminder: Updates to T&C's and Contractor Expectations

As mentioned in our last Email Update the program has updated Terms and Conditions and Participating Contractor Agreements for installers of **all measures**. Updated Program Terms and Conditions are available [here](#) and included in the rebate application portal during the process of applying for rebates through Denver's Program. The most important change is we are extending the program from the previous end date of March 1, 2025 to end on February 28, 2026.

Please reach out to our team with any questions – DenverRebate@aptim.com

Updates to Incentive Measures: Effective March 15, 2025

Please carefully review the following updates to incentive measures which will go into effect **March 15, 2025**. Applications submitted by March 14th will be honored pending available funds.

The City and County of Denver's residential heat pump rebates will be reduced to reflect the increased funding from Xcel Energy Programs. By combining these two rebate programs, your customers can save thousands when upgrading HVAC equipment. Please direct any questions on Xcel Energy Programs to cotpinquiries@xcelenergy.com.

Denver's rebates are also shifting to cover the highest efficiency equipment: cold climate air source heat pumps, Minisplit units and smart hot water heaters. Denver will end rebates for High efficiency ASHPs, high efficiency MSHPs, and high efficiency HPWH. Equipment requirements and heating specifications will remain the same. The City and County of Denver's residential heat pump rebates will be available until funds run out. Please see our complete list of offered rebates and rebate amounts for 2025 below:

Updates to Heat Pump Incentives:

- Cold Climate Air source Heat Pumps new rebate amount: \$1,200, not to exceed 40% of project cost
- Ground Source Heat Pumps new rebate amount: \$1,200, not to exceed 80% of project cost
- Cold Climate Minisplit Heat Pump: \$1,200, not to exceed 40% of project cost
- Smart Heat Pump Hot Water Heater: \$500 not to exceed 60% of project cost

EV Charger Wiring Incentives:

- EV charger – 80% of the project cost, up to \$200
- Bi-Directional EV charger – 80% of the project cost, up to \$2,000

Please note: before you apply for a bi-directional charger rebate, please reach out to DenverRebate@aptim.com with the charger type and corresponding vehicle

- EV charger wiring rebates are not available for New Construction or Gut/Rehab projects

Updates to Solar Incentives:

- Solar incentives - \$1 per watt up to \$2,000 or 80% of the project cost, whichever is lower
- Solar rebates are not available for New Construction or Gut/Rehab projects
- Solar rebates are only available to residents who have already installed a heat pump, heat pump water heater, or bidirectional EV charge

Battery Storage:

- 80% of the project cost, up to \$500 (available to all residents)
- 80% of the project cost, up to \$2,750 (only available if you have a heat pump, heat pump water heater, or bidirectional EV charger installed)

Updates to Electrical Service Upgrade Incentives:

- Electric Service Upgrade Up to 80% of project cost capped at \$1,000
- Electric service upgrades are only available when paired with a rebate for a heat pump (any type), heat pump water heater, solar, or battery storage
- Electric service upgrades are not available for New Construction or Gut/Rehab projects

Identify the Building Type

When choosing the type of property you are working on, please reference the [What Kind of Building Am I In?](#) guide. This will reduce rework/rejections when selecting which property type.

Quality Installation Verification Site Visit Information

For all heat pump installers, please be advised that you may receive communications from @denvergov.org or @group14eng.com email addresses to arrange Quality Installation Verification (QIV) site visits. Additional information and documentation may be requested. Expect processes very similar to QIV visits from Xcel Energy's program and review of manufacturer's installation recommendations and industry quality installation standards as defined by ACCA. **Please prioritize responsiveness** to any requests. It is highly recommended that your staff plan to attend QIV visits in person as some minor items may be resolved on site to avoid any exceptions noted to Quality Installation best practices.

Resharing Resources for Cold Climate Heat Pump Design

For those interested in more technical guidance on cold climate heat pump sizing in residential installations please see [the video organized by Boulder's Energy Smart Program](#). Skip to **22:05** for a section on technical sizing and selection of cold climate heat pumps.

Our team also recommends the following additional resources for cold climate heat pump system design:

- NEEP installer guides for air-source heat pumps in cold climates: [NEEP Install Guides](#)
- NEEP database on Heat Pump Sizing and Selection: [Heat Pump List](#)
- NRCAN has additional resources available for heat pump sizing and selection: [NRCAN](#)
- ComEd has a good technical guide on switchover temperature, while not Denver specific, good guidance is included: [Switchover Guide](#)

Information about the State of Colorado Heat Pump Tax Credit Program

As information, please review updates to the State of Colorado Heat Pump Tax Credit Program here: <https://energyoffice.colorado.gov/hptc>

Please reach out directly to DenverRebate@aptim.com or ClimateActionRebates@denvergov.org with any questions.

Thanks again for your leadership and participation in the program,

The Climate Action Rebate Team

City and County of Denver

Office of Climate Action, Sustainability and Resiliency